

## REMARKS

Claims 1 through 5, 7, 9, 12 through 16, 18, 20, 23 through 27, 29, 31, 34 through 38, 40, 42, and 45 through 52 are pending in the application. Claims 1, 2, 4, 7, 9, 12, 13, 15, 18, 20, 23, 24, 26, 29, 31, 34, 35, 37, 40, and 42 have been amended, Claims 45 through 52 have been added, and Claims 6, 8, 10, 11, 17, 19, 21, 22, 28, 30, 32, 33, 39, 41, 43 and 44 have been cancelled by this paper. Claims 1, 4, 12, 15, 23, 26, 34 and 37 are the independent claims herein. No new matter is believed to be added by this amendment. Applicants respectfully request reconsideration and further examination of the pending claims in view of the arguments presented herein and in accordance with 37 CFR §1.112.

### Rejection of Claims 1-3, 12-14, 23-25, and 34-36

Claims 1-3, 12-14, 23-25, and 34-36 stand rejected under 35 U.S.C. §102 as allegedly being anticipated by U.S. Patent No. 6,577,324 (Palmer). Reconsideration and withdrawal of this rejection are respectfully requested.

Amended independent Claim 1 relates to a user interface for providing instructional information. Such an interface may include instructional text describing a plurality of steps to perform a task, and a plurality of alternative media indicators. At least one of the plurality of alternative media indicators may be associated with two or more of the plurality of steps and may be selectable to cause presentation of an alternative media presentation instructing performance of the associated two or more of the plurality of steps.

Palmer has been reviewed in detail and is not seen to disclose the foregoing features of Claim 1. More specifically, Palmer is not seen to disclose at least instructional text describing a plurality of steps to perform a task, and a plurality of alternative media indicators, wherein at least one of the plurality of alternative media indicators is associated with two or more of the plurality of steps and is selectable to cause presentation of an alternative media presentation instructing performance of two or more steps.

FIG. 23 and FIG. 24 of Palmer, as well as the accompanying text of columns 22 and 23, were cited as allegedly disclosing several of the Claim 1 features. FIG. 23 shows window 750 that includes column 752 of selectable pushbuttons. Each pushbutton is labeled with a sub-topic. Selection of a pushbutton causes display of sub-help window 780. As shown in FIG. 24, sub-

help window 780 includes a center column 786 of subject labels. Each subject label describes a subject that is related to the sub-topic of the selected pushbutton.

Window 780 includes a left column of pushbuttons 782 and a right column of pushbuttons 784. Each pushbutton in left column 782 and in right column 784 is associated with one subject label of center column 786. Selecting a pushbutton from left column 782 will present a user with text relating to the subject label that is associated with the selected pushbutton. Selecting a pushbutton from right column 784 will present a user with video relating to the subject label that is associated with the selected pushbutton.

None of the FIG. 24 pushbuttons are associated with more than one subject label. Accordingly, none of the FIG. 24 pushbuttons are selectable to present a user with text or video relating to more than one subject label. Consequently, Palmer cannot be seen to disclose instructional text describing a plurality of steps to perform a task, and a plurality of alternative media indicators, wherein at least one of the plurality of alternative media indicators is associated with two or more of the plurality of steps and is selectable to cause presentation of an alternative media presentation instructing performance of two or more steps.

Amended independent Claim 1 is therefore believed to be in condition for allowance. Amended independent Claims 12, 23 and 34 relate to an apparatus, a method, and a medium usable to implement the interface of amended independent Claim 1. Claims 12, 23 and 34 are therefore believed to be patentable at least for reasons similar to those presented in conjunction with Claim 1. Allowance of Claims 1, 12, 23, 34 and their respective dependent claims is therefore respectfully requested.

#### Rejection of Claims 4-11, 15-22, 26-33, and 37-44

Claims 4-11, 15-22, 26-33, and 37-44 stand rejected under 35 U.S.C. §103 over Palmer in view of U.S. Patent No. 5,550,967. Reconsideration and withdrawal of this rejection are respectfully requested.

Amended independent Claim 4 concerns a user interface for providing instructional information. The interface includes a search interface for allowing input of search terms, for presenting a plurality of search results, and for allowing selection one of the plurality of search results. The interface also includes an instructional interface for presenting instructional text describing a plurality of steps to perform a task and an alternative media indicator associated

with at least two of the plurality of steps. After selection of the one of the plurality of search results, the plurality of search results and the instructional interface are presented simultaneously, and the simultaneously presented instructional interface includes instructional text and an alternative media indicator corresponding to the selected one of the plurality of search results.

Neither Palmer nor Brewer, alone or in any permissible combination, is seen to disclose or to suggest the foregoing features of Claim 4. The cited art, in particular, is not seen to disclose or to suggest at least an instructional interface for presenting instructional text describing a plurality of steps to perform a task and an alternative media indicator associated with at least two of the plurality of steps.

Palmer describes window 780, which includes a left column of pushbuttons 782 and a right column of pushbuttons 784. Selection of a pushbutton from left column 782 presents a user with text relating to a subject label that is associated with the selected pushbutton. Selection of a pushbutton from right column 784 presents a user with video relating to a subject label that is associated with the selected pushbutton. None of the pushbuttons of window 780 are associated with more than one subject label. Accordingly, Palmer cannot be seen to disclose or to suggest an instructional interface for presenting instructional text describing a plurality of steps to perform a task and an alternative media indicator associated with at least two of the plurality of steps.

Brewer is not seen to remedy the foregoing deficiencies in Palmer. Brewer was cited for its description of a help interface that allows searching for instructional information. Brewer is therefore not cited as disclosing, and is not seen to disclose, an instructional interface for presenting instructional text describing a plurality of steps to perform a task and an alternative media indicator associated with at least two of the plurality of steps.

Amended independent Claim 4 is therefore believed to be allowable. Amended independent Claims 15, 26 and 37 relate to an apparatus, a method, and a medium usable to implement the interface of amended independent Claim 4. Therefore, Claims 15, 26 and 37 are believed to be patentable at least for reasons similar to those presented in conjunction with Claim 4. Allowance of Claims 1, 15, 26 and 37 and their respective dependent claims is therefore respectfully requested.

## CONCLUSION

In view of the above, Applicants respectfully request allowance of the present application. Applicants' silence with respect to statements made in the Office Action but not addressed herein does not imply agreement with those statements. If the Examiner has any suggestions for expediting allowance of the present application, the Examiner is kindly invited to contact the undersigned via telephone at (203) 972-0049.

Respectfully submitted,

December 17, 2003

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